

Hearing Aid Coverage

“Benefits are provided for hearing aid services when obtained from network providers.”

Under the Health Care Program, benefits are provided for an audiometric exam, hearing aide evaluation, and **one** hearing aid when services are obtained from network providers. If necessary, the same benefits will be provided again after 36 months have passed since your last examination for a hearing problem.

STEP ONE: Have a medical examination of the ear by an otologist or otolaryngologist. ***This exam is not covered by the program.***

STEP TWO: Have an audiometric exam performed by a network physician or audiologist to measure the extent of hearing loss. The exam must show that a hearing aid will help your hearing loss before steps three and four will be covered. The usual, customary and reasonable charge for this exam is covered.

STEP THREE: Have a hearing aid evaluation test by a network physician or audiologist to prescribe the make and model of the hearing aid that will best improve your hearing. This test must be performed by a network physician or audiologist when indicated by the most recent audiometric exam.

STEP FOUR: Have a hearing aid prescription written by the physician or audiologist. The program pays the participating dealer’s cost for a hearing aid and ear mold, as well as fees for dispensing and fitting the hearing aid. The hearing aid must be prescribed as a result of the most recent audiometric exam and hearing aid evaluation test and must be certified as the make and model prescribed by the physician or audiologist.

For more information about this program and approved providers, the phone number to reach Blue Cross Blue Shield after January 1, 2010 is 877-832-2829.